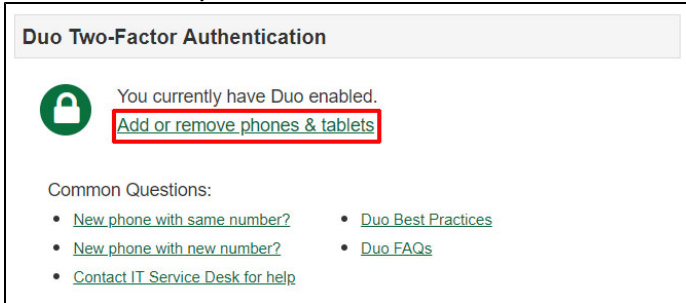


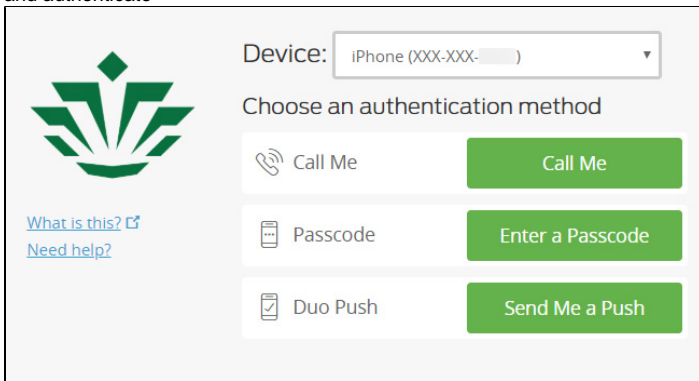
How do I manage my devices in Duo?

Tell Me

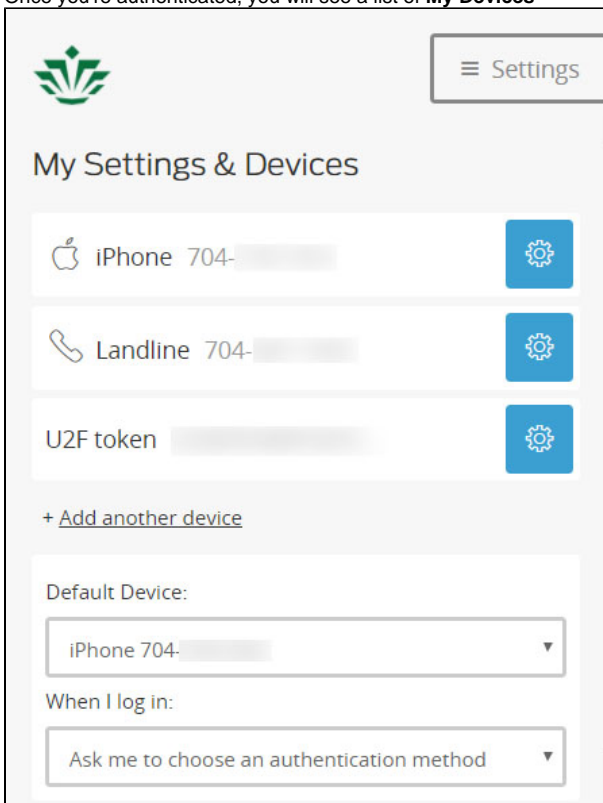
1. Browse to ninernet.charlotte.edu
2. Click **Manage Account** and login
3. Click **Add or remove phones & tablets** from the **Duo Two-Factor Authentication** section

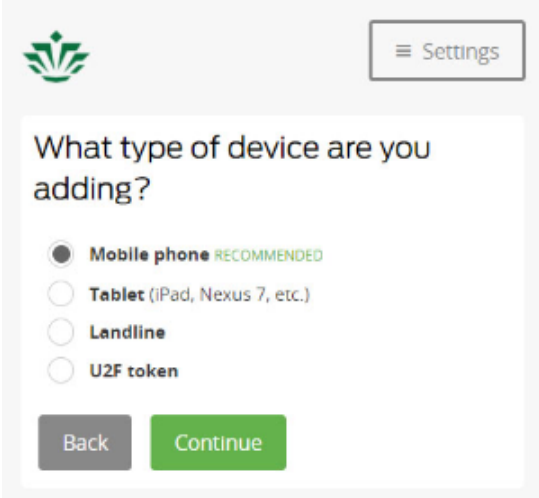


4. In order to manage your Duo settings and devices, you must first successfully authenticate to Duo. Choose your preferred authentication device and authenticate



5. Once you're authenticated, you will see a list of **My Devices**



Add Another Device	Set Default Device
<p>1. Click + Add another device</p> <div data-bbox="181 239 560 340" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p>+ Add another device</p> </div> <p>2. Select the type of device you wish to add</p> <div data-bbox="181 369 716 863" style="border: 1px solid gray; padding: 10px; margin-bottom: 10px;">  </div> <p>3. To register an iOS or Android device, follow this FAQ</p> <p>4. To register a landline, follow this FAQ</p>	<p>1. In the main My Settings & Devices menu, click the dropdown for Default Device: and choose your default device</p> <div data-bbox="784 264 1495 453" style="border: 1px solid gray; padding: 10px; margin-bottom: 10px;"> <p>Default Device:</p> <div style="border: 1px solid gray; padding: 5px; margin-top: 5px;"> <p>iPhone 704-</p> </div> </div> <p>2. Click Save</p> <p>3. The Save button will change to Saved</p> <p>4. Click Log Out when finished managing devices</p>

Related FAQs

- [Why does my DUO page show up blank on my iOS device?](#)
- [How do I send a push to the Duo app?](#)
- [How do I use Duo while traveling outside the U.S.?](#)
- [Can students use fobs for Duo?](#)
- [Are all University employees and students required to use Duo?](#)