What do I do if I receive an error while using the Zoom scheduler extension in Google Calendar?

Tell Me

This issue is related to the use of the Zoom Scheduler Extension for Google Chrome, not the Google Marketplace App.

Users using the Zoom scheduler extension for Chrome may not be able to create a new Zoom meeting within Google Calendar. The following errors may be displayed:

Follow the below instructions to resolve the issue...

1. Sign out from the Zoom scheduler extension
2. Click **Sign In with SSO**

   ![Sign In with Google](image)

   or

   Email address
   Password
   Sign In

   **Sign In with SSO**

   Zoom is protected by reCAPTCHA and the Privacy Policy and Terms of Service apply

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3. **Enter your NinerNET email address**

   ![Find company domain by email address](image)

   Email address
   Manually enter domain
   Continue
   Back

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4. **Login using your NinerNET username & password**

5. **Zoom scheduler extension should now be updated allowing you to create Zoom meetings within Google Calendar**

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**Related FAQs**

- What are some Zoom meeting best practices?
- How do I access the Zoom link for a session I'm training?
- How do I respond to a Google Calendar meeting invitation when I am using the Outlook client?
- Why am I and my students seeing Zoom meetings from a copied Canvas course on our calendars?
- How do I schedule a Zoom meeting from Google Calendar?