Why can't participants see my screen when sharing from macOS Catalina (10.15)?

Tell Me

1. With macOS Catalina (10.15), Apple introduced new security and privacy features for Mac devices. In order to share your screen (e.g. when using Zoom, Google Meet, Kaltura Capture), you have to ensure that your browser is granted access to the Screen Recording permission.

   Please note: you have to change this setting even if you are not recording the session.

2. Click System Preferences
3. Click Security & Privacy
4. Click Privacy
5. Click Screen Recording in the left pane
6. Ensure your browser is checked to allow screen sharing.

Related FAQs

- How do I request a Zoom Marketplace app?
- How do I get access to UNC Charlotte Zoom backgrounds?
- How can I call into a Zoom meeting?
- Zoom Webinar
- How do I use a document camera while sharing my screen and recording with Zoom?