What is meant by an "IT service"?

Tell Me

1. An IT service is anything IT does for a customer (business process, IT skills, application or infrastructure) that the customer values and desires and that the customer can not or does not want to perform on own.
2. An IT service is a combination of people, process and technology that supports business outcomes.

Related FAQs

- How do I know whether a request is a "service" request or a project idea?
- What's the primary purpose of the Technology Portfolio Committees (TPC)?
- How long does it take for a project idea to be approved for implementation?
- What is an IT project?
- What is an IT service request?