How do I connect to my campus Mac computer remotely?

Tell Me

**Corona Virus Operating Conditions 2020**

RDP (Remote Desktop Protocol - Windows) or VNC (Virtual Network Computing - Mac) allows for the secure, remote connection of one computer to another. Under certain emergency conditions*, when access to on-campus resources is unavailable, RDP/VNC permissions may be granted.

RDP/VNC approvals will be **temporary** and not guaranteed after emergency conditions have passed and can only be initiated from a university managed device. Personal devices cannot be used for this connection.

**NOTE**: The use of RDP/VNC carries with it greater security risks than other methods of remote access. Therefore, additional reviews and approvals are required.

*emergency conditions not typically weather related

Requests will **only** be considered when:

- A **critical business operation** is restricted to a particular on-campus managed workstation. See [Guideline for the Security of Endpoints](#).
- A **specialized software/application** is only available on a particular on-campus workstation
- A **specific research task** (data set operation) is only available on a particular on-campus workstation

RDP/VNC connections are only permitted from one university managed device to another university managed device. Personally owned devices should not be used for RDP/VNC connections to on-campus university workstations

To make an VNC connection to a Mac computer:

1. **Request access**
2. Determine your IP Address - see this [FAQ](#)
3. Run the Enable Remote Desktop tool in Self Service tool on your Mac

<table>
<thead>
<tr>
<th>4. Windows to Mac</th>
<th>Mac to Mac</th>
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<tbody>
<tr>
<td>a. Download and install <strong>RealVNC Viewer</strong></td>
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<tr>
<td>b. Enter the IP address of our device and press Enter</td>
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![RealVNC Viewer](image)
Related FAQs

- Where do I begin with the Tuition Waiver process?
• Help With Tuition Waivers
• How do I access a transcript of the CTL workshops I have attended?