How do I repair my ImageNow Printer?

Tell Me

Performing a repair on Perceptive Content client typically fixes the ImageNow Printer issues (i.e. inability to print into the imaging system)

1. Log out of the Perceptive Content desktop client
2. Type Control Panel in the Windows search box at the bottom left on the desktop toolbar
3. Select the Control Panel App OR press enter on the keyboard
4. Click the Programs link from the Control Panel settings menu
5. Click the Programs and Features link from the Control Panel programs menu
6. Locate the Perceptive Content Desktop Client app
7. Right click on the Perceptive Content app and select the **Repair** option

8. Click the **Yes** button to accept changes to device

9. Login to Perceptive Content and re-try printing your document using the ImageNow Printer

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**Related FAQs**

- How do I approve or deny an imaging system task using a browser?
- How do I access imaging documents in workflow using Experience?
- How do I upload a document using Experience?
- How do I approve or deny an imaging system task using my mobile device?
- How do I search for imaging documents in Experience?