How do I create a redirect to a new custom domain (URL) for a university website?

Tell Me

- Faculty/staff can create a redirect to a custom domain (URL) for university websites
- This redirect would come before uncc.edu - example: customredirect.uncc.edu

1. Go to go.charlotte.edu
2. Click the **Click here to create a custom redirect** link (login if prompted)

![Create a Random Short URL](image1)

Enter the URL you want to shorten

https://example.uncc.edu

The URL must be in the *uncc.edu* domain.

Generate Short URL

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**CREATE A CUSTOM REDIRECT URL**

![Create a Custom Redirect URL](image2)

Click here to create a custom redirect (Faculty / Staff only)

3. Click **Add redirect**

![Add Redirect](image3)

Search

Enter part of a URL to search for your example

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4. **Click here if you would like to create a new redirect domain**

![Click here if you would like to create a new redirect domain](image4)

**Note:** The go.uncc.edu short URLs cannot be modified after creation.

**Click here if you would like to create a new redirect domain.**

From

https://go.uncc.edu/ 7bVW

Enter your custom short URL for this domain. You may wildcard the last direct

To *

https://www.google.com

Enter the URL where the redirect should go to. Be sure to include http:// or https://

For URLs with a trailing slash, enter /# instead to keep the trailing slash from

Enabled

If this box is checked, this redirect will be enabled.

Save Cancel

5. Follow instructions noted in red then click **Save**
6. You will receive emails from WebServices-group confirming receipt and when your request has been approved. (This process typically takes 1-2 business days.)

7. Your request will then be generated into an IT ticket. You will receive emails from the UNC Charlotte Office of OneIT when the request is created and completed. (This process typically takes 1-2 business days.)

8. Once the new domain is created, login to go.uncc.edu

9. Click Add redirect

10. Click the drop down arrow under Redirect Domain, you will see your new domain name, choose the new name

11. In the From field you will see the new domain, enter where you want the redirect to go in the To field. You can decide whether you want the redirect enabled or not.

12. Your redirect will be live almost immediately, test it to make sure it works.

13. If you have any questions contact the IT Service Desk

Related FAQs

- How do I use the Short URL service for a university website?
- How do I create a redirect to a new custom domain (URL) for a university website?