What is the UNC Charlotte spam quarantine portal and how do I access it?

Tell Me

- The UNC Charlotte Spam Quarantine holds spam and suspected spam messages addressed to users.
- This SPAM quarantine portal is separate from Gmail and a tool that UNC Charlotte manages.
- This SPAM quarantine tool evaluates messages based on content and the sender reputation.
- The tool allows users to view, release, and delete spam email as well as add senders to safelists for future exclusion from spam filtering.
- Messages identified as spam and held in quarantine will be deleted after 30 days.
- If you have not received an email that you were expecting, you may want to check the spam quarantine portal.
- Access the spam quarantine portal at https://quarantinemail.uncc.edu (NinerNET login is required)

Related FAQs

- How do I report SPAM or phishing emails?
- How do I prevent an email from being marked as [EXTERNAL]?
- What do I do if I think email is missing and/or it is not being delivered to me?
- Why are some UNC Charlotte messages going into the SPAM label?
- What do I do when I receive an email that says the attachment couldn't be scanned?