How do I repair my ImageNow Printer?

Tell Me

Performing a repair on Perceptive Content client typically fixes the ImageNow Printer issues (i.e. inability to print into the imaging system)

1. Log out of the Perceptive Content desktop client
2. Type **Control Panel** in the Windows search box at the bottom left on the desktop toolbar
   
   ![Control Panel App](image)

3. Select the **Control Panel App** OR press enter on the keyboard

4. Click the **Programs link** from the Control Panel settings menu

   ![Programs menu](image)

5. Click the **Programs and Features** link from the Control Panel programs menu

   ![Programs and Features menu](image)

6. Locate the **Perceptive Content Desktop Client** app
7. Right click on the Perceptive Content app and select the **Repair** option

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8. Click the **Yes** button to accept changes to device
9. Login to Perceptive Content and re-try printing your document using the ImageNow Printer

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**Related FAQs**

- How do I approve or deny an imaging system task using a browser?
- How do I access imaging documents in workflow using Experience?
- How do I upload a document using Experience?
- How do I approve or deny an imaging system task using my mobile device?
- How do I search for imaging documents in Experience?