How do I set up Touch ID with Duo on a Mac?

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In order to use Touch ID with Duo, the following is required:

1. A MacBook Pro or MacBook Air with a Touch ID button
2. Touch ID enabled and a fingerprint enrolled (see this macOS User Guide)
3. Updated Chrome browser - Safari and other browser are not supported

Additional advisements...

- Facial recognition functionality on mobile devices is not available
- This functionality has been enabled, but advanced support is not available

1. Login to ninernet.uncc.edu
2. Navigate to Duo My Settings & Devices - see this FAQ for instructions
3. Click Add another device
4. Select Touch ID from the list of devices and click Continue

Need Duo passcode? Follow the steps at https://go.charlotte.edu/XqjK

What type of device are you adding?

- Mobile phone **RECOMMENDED**
- Tablet (iPad, Nexus 7, etc.)
- Landline
- Security Key (YubiKey, Feitian, etc.)
- Touch ID

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NOTICE: You MUST close and exit your browser program after log-out to ensure security.
5. You'll be prompted to "Enroll with Touch ID" - click **Continue**

The Touch ID enrollment window will prompt you to touch the Touch ID button on the Touch Bar - **place** your finger on the button to confirm.

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When authenticating with Touch ID, you have to be sure to select the Device and click "Use Touch ID" in order to receive the Mac prompt.

6. You may also be prompted to "Allow this site to see your security key" - click **Allow** if receiving this prompt.
Related FAQs

- How do I set up Touch ID with Duo on a Mac?
- How do I use the Get Duo Code page?
- What are the Duo best practices?
- How do I use Duo while traveling outside the U.S.?
- How do I use Duo when I am connecting to the research cluster via SSH?