Why are my account balance(s) not displaying on the Transact eAccounts app?

Tell Me

1. If you have available funds that are not displaying or questions about your account balances, please contact the 49er Card Office at 704-687-7337 or email 49erCard@uncc.edu

See this webpage for additional information.

Related FAQs

- How do I set up 49er Mobile ID?
- Do I still need my physical 49er ID Card if I activated 49er Mobile ID?
- Why can't I double-tap the side button when my iPhone is locked to see my spending account balances in Apple Pay?
- Who can help me with 49er Mobile ID?
- Where can I use 49er Mobile ID on campus?