How do I connect to my campus Mac computer remotely?

Tell Me

RDP (Remote Desktop Protocol) allows for the secure, remote connection of one computer to another. Under certain emergency conditions*, when access to on-campus resources is unavailable, RDP permissions may be granted.

RDP approvals will be temporary and not guaranteed after emergency conditions have passed and can only be initiated from a university device. Personal devices cannot be used for this connection.

Requests will only be considered when:

- A critical business operation is restricted to a particular on-campus managed workstation. See Guideline for the Security of Endpoints.
- A specialized software/application is only available on a particular on-campus workstation
- A specific research task (data set operation) is only available on a particular on-campus workstation

RDP/VNC connections are only permitted from one university managed device to another university managed device. Personally owned devices should not be used for RDP/VNC connections to on-campus university workstations

To make a VNC connection to a Mac computer:

1. Request access
2. Determine your IP Address - see this FAQ
3. Run the Enable Remote Desktop tool in Self Service tool on your Mac

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<th>4.</th>
<th>Windows to Mac</th>
<th>Mac to Mac</th>
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<tr>
<td>a. Download and install RealVNC Viewer</td>
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<td>b. Enter the IP address of our device and press Enter</td>
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[Image of VNC Viewer interface]
c. If given an insecure warning, click Continue

![Image of an insecure connection warning]

b. Enter vnc://YOUR_IP_ADDRESS where YOUR_IP_ADDRESS is the address of the device you are trying to connect too, and click Connect

![Image of vnc://YOUR_IP_ADDRESS entered]

d. Enter your credentials and click OK to log into your Mac

![Image of login credentials entered]

Related FAQs

- Where do I begin with the Tuition Waiver process?
• Who do I contact for help with Canvas?
• Help With Tuition Waivers
• How can Continuing Ed students get help after hours?