Will my Zoom softphone ring if my computer is locked?

Tell Me

1. Yes, as long as you keep the Zoom app open, Zoom phone will ring if your computer is locked due to inactivity; it will not ring if your computer is off or asleep.
2. If you are using a laptop with external monitors, you can choose to also use the speakers on your monitor:
   a. In the Zoom app, click your profile picture, then click Settings.
   b. Click the Audio tab.
   c. Under Speaker, check the box “Use separate audio device to play ringtone simultaneously.”

Related FAQs

- How do I turn a Zoom phone call into a video call or Zoom meeting?
- How do I forward calls from my Zoom phone to another phone?
- How do I set up call delegation in Zoom phone?
- Will my Zoom softphone ring if my computer is locked?
- What do I need to do for the initial setup for my Zoom Phone?